



# Update on Alcoholic Beverage Regulation Administration Operating Status during COVID-19 Emergency

## What is our operating status?

Along with the rest of District government, our agency remains operational with minor modifications. We will continue to provide most services. However, there may be changes to how some services are provided.

## How does this impact what we do?

- **Licensing** – no changes. Applications and payments may be made normally, including in-person, but customers are encouraged to use postal mail. Note: See information on deadline extensions below.
- **Mediations** – modified service. No in-person mediations will be conducted March 16-31. Parties with meetings scheduled during this period will be contacted by an agency representative with a status update.
- **Community Meeting Attendance including ANC Meetings** – suspended. Agency representatives will answer all public questions by email, phone, or in person at ABRA's office from March 16-31.
- **Enforcement** – no changes. ABC law compliance will continue to be monitored and enforced.
- **Afterhours Hotline** – no changes. Investigators will continue to respond to complaints and inquiries made to the complaint hotline and email daily from 7:00 pm to 3:00 am.
- **Recruitment** – modified service. We will continue to post new positions and accept applications. No in-person interviews will take place from March 16-31.
- **FOIA Requests** – reduced schedule. All attempts will be made to fulfill requests within 15 business days. Extensions will be invoked as needed and allowed by DC and federal law.

## How does this impact our physical locations?

- **ABRA Office** – 2000 14th Street, NW, Suite 400 South, Washington, DC 20009, remains open to the public Monday through Friday, from 8:30 am – 4:00 pm.

## What else are we offering to meet your needs?

- **Digital Offerings** – Applications, quick guides, and other resources are available at [abra.dc.gov](http://abra.dc.gov).
- **Deadline Extensions** – The annual license payment deadline of March 31 is extended to April 30. Any license, including an ABC Manager License set to expire within March 16 - 31, is now valid through April 30. Licensees do not need to take any action to be eligible for these accommodations.
- **Fines**. The deadline for fines due March 16 - 31 has been extended to April 30.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-442-4423 or [abra@dc.gov](mailto:abra@dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).